

Service Area Summaries Outturn 2020-21

Environmental Health

	Full Year Budget	Outturn	Variance	
	£	£	£	Variance Explanation
Commercial Services				
Gross Direct Costs	310,188	97,518	(212,670)	Staffing costs associated with Covid work offset by Surge grant funding and Contain Outbreak Management Funding (COMF) funding.
IAS 19 Superannuation Adj	0	7,229	7,229	Pension fund adjustment (current service costs).
Gross Direct Income	(11,250)	(2,495)	8,756	Due to Covid, no food hygiene courses held and no food hygiene re-rating visits undertaken.
Support Service Charges	91,780	74,374	(17,406)	Misc. minor variances and higher internal recharges at year end.
	390,718	176,626	(214,092)	
Internal Drainage Board Levies				
Gross Direct Costs	412,188	407,405	(4,783)	Lower inflation than budgeted.
Support Service Charges	190	220	30	No Major Variances.
	412,378	407,625	(4,753)	
Travellers				
Gross Direct Costs	50,320	30,364	(19,956)	Lease payments funded from capital grant/ Refcus.
Gross Direct Income	(4,000)	(1,610)	2,390	No Major Variances.
Support Service Charges	870	956	86	No Major Variances.
	47,190	29,710	(17,480)	
Public Protection				
Gross Direct Costs	198,935	132,145	(66,790)	Staffing costs associated with Covid work offset by Surge grant funding and COMF funding.
IAS 19 Superannuation Adj	0	7,651	7,651	Pension fund adjustment (current service costs).
Gross Direct Income	(197,000)	(150,531)	46,469	Reduced level of all licencing income due to Covid.
Support Service Charges	100,110	104,050	3,940	See Note A below:
	102,045	93,315	(8,730)	

Note A: Lower recharges of (£6,223) from Postal & Scanning and (£12,889) from Customer Services. Higher recharges of £10,543 from Computer teams and £7,866 from Legal services.

Street Signage

Gross Direct Costs	12,000	2,746	(9,254)	Fewer street signs ordered and installed.
Capital Charges	4,235	4,235	(0)	No Major Variances.
Support Service Charges	18,920	19,565	645	No Major Variances.
	35,155	26,546	(8,609)	

Environmental Protection

Gross Direct Costs	687,269	862,397	175,128	See Note A below:
IAS 19 Superannuation Adj	0	30,921	30,921	Pension fund adjustment (current service costs).
Capital Charges	8,397	22,944	14,547	Depreciation.
Gross Direct Income	(58,375)	(448,477)	(390,102)	See Note B below:
Support Service Charges	195,040	185,484	(9,556)	Misc. minor variances.

Note A: (£52,090) Staff costs associated with Covid (track and trace and enforcement) which has been funded from grants; £225,626 - Professional fees of which £238k relates to staffing costs coded to the Contain Outbreak Management Fund (COMF) and (£10k) relating to budgets not needed in year for rechargeable works. £8,618 Bad debt provision, (£4,466) Equipment budgets not fully spent.

Note B: (£396,000) COMF grant funding from Norfolk County Council; £22,136 Reduced fee income for private water sampling and risk assessments; (£10,648) Reimbursement of costs relating to works for Enforcement Board. The balance relates to licencing fees for Houses in Multiple Occupation and sales of merchandising.

832,331	653,269	(179,062)
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Env Health - Service Mgmt			
Gross Direct Costs	140,332	184,777	44,445 Staffing costs: £45,705 relates to the management restructure and a temporary fixed term contract (offset from a vacant post within the department). This is offset by savings of (£5,318) in training and subscriptions
IAS 19 Superannuation Adj	0	9,026	9,026 Pension fund adjustment (current service costs).
Support Service Charges	(140,332)	(193,803)	(53,471) Higher internal recharges out, reflecting higher service costs.
	0	0	0
Combined Enforcement Team			
Gross Direct Costs	159,503	121,662	(37,841) Vacant post used to fund a temporary fixed term contract post in Environmental Health.
IAS 19 Superannuation Adj	0	6,756	6,756 Pension fund adjustment (current service costs).
Support Service Charges	(159,503)	(128,418)	31,085 Reduced internal recharges out as a result of lower service costs.
	0	0	0
Environmental Contracts			
Gross Direct Costs	282,296	275,906	(6,390) Staff saving from a vacant post.
IAS 19 Superannuation Adj	0	16,005	16,005 Pension fund adjustment (current service costs).
Capital Charges	4,521	4,521	0
Support Service Charges	(286,817)	(296,432)	(9,615) Higher internal recharges out, reflecting higher service costs.
	0	0	0
Waste Collection And Disposal			
Gross Direct Costs	4,138,993	4,022,976	(116,017) See Note A below:
Capital Charges	48,815	228,484	179,669 £91,259 Depreciation. £137,225 - Refcus
Gross Direct Income	(3,447,361)	(3,469,340)	(21,979) See Note B below:
Support Service Charges	450,780	467,219	16,439 See Note C below:
	1,191,227	1,249,339	58,112

Note A: (£124,982) Lower commercial waste disposal costs reflecting loss in fee income. (£20,255) Lower processing costs for recyclable waste. £34,725 Higher waste collection costs partially due to an extension to the Kier contract. (£25,633) Lower contributions to the Norfolk Waste Partnership. £17,634 Bad debt provision.

Note B: (£78,325) Increased fee income from garden bins and bulky collections. £191,995 Loss of income from commercial waste customers due to suspended and cancelled contracts during the pandemic. (£104,948) Higher recycling credit income. (£35,518) Smoothing mechanism payment from Norfolk Environmental Waste Services (NEWS).

Note C: £29,937 Higher recharges from Environmental Health and Environmental Contracts reflecting more staff time. (£15,846) Lower recharge from Customer services. The balance is made up of minor misc. variances.

Cleansing			
Gross Direct Costs	690,300	786,136	95,836 Additional cleansing contract costs partially attributable to Covid. However, the overall Cleansing contract cost shows a saving of £18,546 for the authority.
Capital Charges	18,000	0	(18,000) Depreciation.
Gross Direct Income	(57,170)	(61,206)	(4,036) Recharges for dog and litter bin emptying.
Support Service Charges	58,580	62,965	4,385 Higher recharge from Environmental Health.
	709,710	787,894	78,184

Environmental Strategy

Gross Direct Costs	25,000	31,064	6,064	(£25,000) Saving as Green Build event postponed. In-year costs relate to staffing for the new Environmental Sustainability posts - funded from Reserves.
IAS 19 Superannuation Adj	0	1,610	1,610	Pension fund adjustment (current service costs).
Gross Direct Income	(15,000)	0	15,000	Green Build event postponed - no income from sponsorships or exhibitors.
Support Service Charges	19,840	19,152	(688)	No Major Variances.

Community Safety

Gross Direct Costs	30,647	16,928	(13,719)	Vacant post - staff on secondment.
IAS 19 Superannuation Adj	0	859	859	Pension fund adjustment (current service costs).
Support Service Charges	250	19,996	19,746	Higher recharge of £10,740 from the Computer teams - the balance consists of misc. minor variances.

30,897 37,783 6,886

Civil Contingencies

Gross Direct Costs	87,743	79,035	(8,708)	No Major Variances.
IAS 19 Superannuation Adj	0	4,202	4,202	Pension fund adjustment (current service costs).
Support Service Charges	29,340	32,818	3,478	No Major Variances.

117,083 116,055 (1,028)